

Question Number	Question Title	Maximum Point Value	Application Change 2022 vs. 2023	Which application can you import your answers from?
0.0.0	Utility Demographics	0	No major changes	2020, 2021, 2022
I.A.1	Goals and Objectives	7	Modified first note: "distributed generation" to "distributed energy resources". Added new note: If smart energy goals, objectives, and/or plans are designed by Joint Action Agency or a third party, a utility must show that these goals and/or plans are specific to and are implemented in your service area. Modified 1st sub-question: "provide a description and/or attachment... "	2021, 2022
I.A.2	Research and Development	5	Modified 1st sub-question checkbox: "Investing in research and development via a national utility-specific... " (removed national)	2020, 2021, 2022
I.A.3	Financing Options	2	Modified question text: "(e.g. on-bill or off-bill financing , PACE, low interest loans, federal or state loans , interlocal financing)?" (removed 'inter' in 'interlocal')	2020, 2021, 2022
I.A.4	Benchmarking	5	Modified question text: "Does your utility collect, analyze, and compare any..." Added checkbox to 1st sub-question: " Building or transportation electrification "	2020, 2021, 2022
I.A.5	Equity Programs	2	Added new question	None
II.B.1	Supply-side Programs	3	Modified 1st sub-question checkbox: "Conductor or line loss upgrades" Added a new note to 1st sub-question: " Other ' must be a distinct, unique program, not a subset of the options above"	2020, 2021, 2022
II.B.2	Demand Response Programs	4	Modified 1st sub-question note: " Rebates for installing thermostats, water heaters, etc., without signaling or utility control aspect is NOT considered a demand response program. " Removed "Behavioral demand response program"	None
II.B.3	Dynamic Pricing Options	2	Added a new note: " Note: This does NOT include interruptible rates covered under Question II.B.2, Demand Response Programs. "	2021, 2022
II.B.4	Demand-side Energy Efficiency Programs	8	Added new notes: " Note: For each attachment, name the file 'utility name_B4_checkbox name' " and " Note: If you provided multi-page attachments, specify page numbers you are referencing. " Added new language in LEED checkbox: "...BPI Programs (excluding audits) " Included a note under Other: " Note: 'Other' must be a distinct, unique program, not a subset of the options above. "	2020, 2021, 2022
II.B.5	Hard-to-reach Customer Programs	5	Modified question text: "Do your energy savings programs target specific customer segments, such as those that are underserved or hard to reach?" Modified 1st sub-question text to include "underserved" Modified 1st sub-question checkbox: "Other, please explain or attach supporting materials or documentation: Note: Please write 'See attachment' if you elect to attach supporting materials rather than write a description in the text box below. For each attachment, please name the file 'utility name_B5_other'. "	2021, 2022
II.B.6	E-mobility Programs	4	Modified main question text: "Does your utility currently offer electric vehicle e-mobility programs?" Changed electric vehicle to " e-mobility " Modified 1st checkbox: " E-mobility rebate (e.g., electric vehicles (EVs), electric bikes, electric buses, electric forklifts, etc)" Added new checkbox: " Online EV resources and tools "	2020, 2021, 2022
II.B.7	Battery Storage Programs	4	Modified 1st checkbox: Promoting battery-enabled infrastructure or running feasibility studies (e.g., interconnection agreement, TOU rates , accommodative building codes, etc.)	2020, 2021, 2022
II.B.8	Distributed Generation Programs	7	Added new note: " Note: ...The program/initiative must be on a customer site serving customers only "	2020, 2021, 2022
III.C.1	Sustainability Programs	7	Modified 6th checkbox: " Electronic waste program (e.g., appliance, lights) "	2020, 2021, 2022
III.C.2	Organizational Collaboration	4	No major changes	2020, 2021, 2022
III.C.3	Electrification	4	Modified 1st sub-question: "...which electrification initiatives technology does your utility promote/incentivize offer ?" Added new note: " Note: Electric transportation does not count for this question. " Deleted checkboxes "Customer owned electric vehicle" and "EV fleet/commercial" Added checkboxes: "Commercial food service equipment" and "Yard/property care" Modified checkboxes: " Residential cooktops" and "Other, except e-mobility ,..."	None

III.C.4	Emissions Tracking	4	Modified 1st sub-question: "If yes, please describe or attach how your GHG emissions are determined (e.g., state-wide requirements, EPA requirements, etc.). This tracking methodology should cover the following questions: Where are your emissions coming from? How much of these emissions come from your utility's installations/equipment? In addition, provide an example of how you report your GHG emissions tracking ."	2020, 2021, 2022
III.C.5	Emissions Savings	4	Modified 1st sub-question: "If yes, please describe or attach how GHG emissions savings are determined for your smart energy program... In addition, provide an example of how your utility reports your GHG emissions savings."	2020, 2021, 2022
IV.D.1	Stakeholder Involvement	4	Added 2nd sub-question: " If yes, does your utility seek equitable solutions by engaging diverse and underserved customers in developing "smart energy" goals and/or plans?" . Added 3rd sub-question: " If yes, please describe how your utility is engaging diverse and underserved customers in this process: "	2020, 2021, 2022
IV.D.2	Communication	4	Modified & added 2nd sub-question checkboxes: "Pamphlets/ flyers ", "Bill stuffers/ messaging ", " Paid advertisements "	2021, 2022
IV.D.3	Customer Satisfaction	4	No major changes	2020, 2021, 2022
IV.D.4	CSR Training	5	Modified question note: "Note: This training must be for employees that work directly with customers and must have been done within the last two years ."	2020, 2021, 2022
IV.D.5	Customer Access to Usage Data	1	No major changes	2021, 2022
IV.D.6	Non-utility Funded Tax Credits and Incentives	1	Added new question	None