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**Kissimmee Utility Authority receives national achievement award**

**New Orleans, Louisiana, June 10, 2025** — Kissimmee Utility Authority received an American Public Power Association E.F. Scattergood System Achievement Award during the American Public Power Association’s National Conference in New Orleans, Louisiana. The award honors APPA member systems that have enhanced the prestige of public power utilities through sustained achievement and customer service.

Kissimmee Utility Authority in Florida is focused on improving service for customers and enhancing the profile of public power through community outreach and reliability. Within their community, KUA engages with local students to educate them on the public power industry. The utility’s longstanding Good Neighbor Fund Program has now surpassed 8,000 customers, who are rounding up their bills to help fellow KUA customers experiencing financial difficulty with paying their utility bills. This past year, KUA took significant steps to meet the evolving energy needs of its growing community by rolling out a Surge Protection Program, now safeguarding 177 customers, and a Home EV Charger Program, which continues to drive KUA's sustainability efforts forward. KUA has been recognized with honors and awards at the national, state, and local levels. In 2024, KUA earned APPA Excellence in Reliability recognition, RP3 Diamond designation, a Safety Award of Excellence, Mutual Aid Commendation, a Customer Satisfaction Award, and an Excellence in Public Power Communications Award.

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*The American Public Power Association is the voice of not-for-profit, community-owned utilities that power 2,000 towns and cities nationwide. We represent public power before the federal government to protect the interests of the more than 49 million people that public power utilities serve, and the 96,000 people they employ. Our association advocates and advises on electricity policy, technology, trends, training, and operations. Our members strengthen their communities by providing superior service, engaging citizens, and instilling pride in community-owned power.*