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**City Utilities of Springfield, Missouri receives national achievement award**

**New Orleans, Louisiana, June 10, 2025** — City Utilities of Springfield, Missouri received an American Public Power Association E.F. Scattergood System Achievement Award during the American Public Power Association’s National Conference in New Orleans, Louisiana. The award honors APPA member systems that have enhanced the prestige of public power utilities through sustained achievement and customer service.

City Utilities of Springfield, Missouri, has been dedicated to enhancing the quality of life in its community for 80 years. In the past decade, CU has invested heavily in infrastructure improvements, focusing on upgrading and rebuilding substations. This includes $9.5 million in upgrades to two major substations in the last two years, replacing 50-year-old transformers, switch breakers, and feeder breakers with higher-capacity, safer, and more efficient equipment. These upgrades enhance reliability and support economic growth by meeting the energy needs of both residential and commercial customers. CU is also focused on building customer satisfaction, launching a new customer portal in 2021. In 2024, CU expanded this platform with outage notification communication, sending notifications via text or push alert to inform customers about outages and restoration updates. The utility has also worked diligently to keep rates low by managing costs effectively, remaining 25% below the national average and 7% below the state average.

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*The American Public Power Association is the voice of not-for-profit, community-owned utilities that power 2,000 towns and cities nationwide. We represent public power before the federal government to protect the interests of the more than 49 million people that public power utilities serve, and the 96,000 people they employ. Our association advocates and advises on electricity policy, technology, trends, training, and operations. Our members strengthen their communities by providing superior service, engaging citizens, and instilling pride in community-owned power.*