



Powering Strong Communities

www.PublicPower.org
#PublicPower

2451 Crystal Drive
Suite 1000
Arlington, VA 22202-4804

202-467-2900

Contact Tobias Sellier, Director of Media Relations and Communications at TSellier@PublicPower.org or 202-467-2927

SMUD receives national achievement award

Austin, Texas, June 11, 2019 —SMUD in Sacramento, California, received an American Public Power Association E.F. Scattergood System Achievement Award at the Association's national conference in Austin, Texas. This award honors Association member systems that have enhanced the prestige of public power utilities through sustained achievement and customer service.

SMUD has worked to make life better in Sacramento, California by focusing on meeting customers' expectations for safe, reliable, affordable, and environmentally responsible energy. For the 17th straight year, SMUD was the top-rated California utility for residential customer satisfaction in the J.D. Power survey. In the J.D. Power commercial customers study, SMUD was the top-ranked utility in the West Midsize segment and placed 6th in the nation among all utilities. The utility recently helped build more than 100 new all-electric homes in Sacramento. SMUD has created an online platform for customers to shop for energy efficient products and partnered with Uber on an electric vehicle program. It is one of the first utilities to use a Light Detection and Ranging system to keep aerial tabs on 4,000 miles of distribution power lines.

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The American Public Power Association is the voice of not-for-profit, community-owned utilities that power 2,000 towns and cities nationwide. We represent public power before the federal government to protect the interests of the more than 49 million people that public power utilities serve, and the 93,000 people they employ. Our association advocates and advises on electricity policy, technology, trends, training, and operations. Our members strengthen their communities by providing superior service, engaging citizens, and instilling pride in community-owned power.