



Loss Scenario:

Steven Avery met co-workers for a drink Friday after work. He left Mews Tavern just after midnight. It had started to rain a few hours earlier and the roads were slick. Steven was driving his 2009 Honda Accord when he began to hydroplane and lost control of his vehicle, striking a utility pole owned by Big City Electric Utility. The impact was significant and Steven's vehicle was non-driveable. He called the Big City PD who arrived at the scene to investigate. Big City PD called Big City Electric Utility. They responded and also had to call Big City Electricians to the scene to assist with emergency repairs to nearby control boxes.

Objective:

Breakout into small groups and review the sample invoice for pros and cons. Is there anything Big City should be charging for that is not present? How else would you modify the invoice to make it more attractive to the insurance company?

