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#### Public Power Cybersecurity Roadmap

Southeast Regional Municipal Cybersecurity Summit

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## Beam Reach Consulting Group

- Strategic planning, project management support for energy infrastructure and resilience programs
- Staff have supported over 75 advanced electric grid projects across the US
- Program management for energy infrastructure programs > \$7.9 billion
- APPA Associate Member, WOSB





### **Overview**

- About the Cybersecurity Roadmap Advisory Council
- Introduction to the Public Power Cybersecurity Roadmap
- Evaluate: Where are we now?
- Formulate: What should we do?
- Activate: Build a plan
- Integrate: Get it done
- Next Steps



#### Public Power Cybersecurity Roadmap Advisory Council

Designed approach to cybersecurity maturity implementation

- Establish management buy-in
  - Security program
  - Budget and resources
- Assess the need and set the vision



- Prioritize and treat cybersecurity maturity like a project
- Develop successful employee training
- Establish data/metrics for security program

#### **CRAC** Team

Bernie Acre, Bryan Texas Utilities Cheryl Anderson, Florida Municipal Electric Association Bill Berry, Owensboro Municipal Utilities Randy Black, Norwich David Boarman, Owensboro Municipal Utilities Kenneth Carnes, New York Public Power Authority Jack Cashin, American Public Power Association ER Chris Ching, American Public Power Association Jason Christopher, Axio Global Phil Clark, Grand River Dam Authority Jim Compton, Burbank Water and F Josh Cox, City of Westerville Adrian de la Cruz, Kerrvill Colin Hansen, Kansas Minicipal Alex Hoffman, American H Power Association Tony Holstein, Gainesville Regional Utilities Jennifer Keesey, Northwest Public Power Association Branndon Kelley, American Municipal Power, Inc. Christopher Kelley, Beam Reach Consulting Group Lindsay Kishter, Nexight Group

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### Introduction

- Setting the stage: The threats and vulnerabilities for utilities are real
- APPA provides the resources to help
  - Cybersecurity for Energy Delivery Systems
  - Public Power Cybersecurity Scorecard
  - Cyber Incident Response Playbook
- Cybersecurity Roadmap



#### Evaluate

 Use Scorecard and other means to review internal and external factors influencing state of cybersecurity
 Identify two or three promising

 opportunities
 Advocate chosen opportunities to organizational management

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#### Formulate

 Design a project-based plan to improve cybersecurity in chosen opportunities.
 Determine: finite time frame, discrete goals and milestones to measure progress, and metrics for achievement

#### Integrate

 Implement practices defined by your plan into the operation of your organization
 Engage employees and embed the organizational change into the company culture to ensure these cybersecurity

improvements last

#### Activate

Put the plan into action
Identify and obtain the resources needed (e.g. funds, expertise)
Assign clear owners and inform leaders and staff of changes to come
Perform regular status checks against defined goals and milestones



# Stage 1 Evaluate



### Stage 1: Evaluate

**3** Identify target goal; develop strategic plan for next 3-5 years

2 Assess current state of cybersecurity

Identify sponsorship,

stakeholders, and givens; gain initial support from leadership

#### **EVALUATE**

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Get senior

management on board

 Use Scorecard and other means to review internal and external factors influencing state of cybersecurity

- Identify two or three promising opportunities
- Advocate chosen opportunities to organizational management

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5 Establish risk

management

Promote continuous learning to maintain an up-to-date awareness of the cybersecurity environment

# Stage 2 Formulate



### Stage 2: Formulate

2 Get IT/OT managements on same page with Bridge Committee **3** Appoint a CISO and integrate SCADA systems as IT

Establish project-based approach, include: project scope, communications plan, project schedule, project budget, and project risk plan

## FORMULATE

- Design a project-based plan to improve cybersecurity in chosen opportunities.
- Determine: finite time frame, discrete goals and milestones to measure progress, and metrics for achievement

**5** Implement training for management, technical, and general staff

**4** Hire staff accordingly

# Stage 3 Activate

## Stage 3: Activate

- Activate the project-based plan by creating ongoing, enforceable policies for all personnel;
- Follow the activities or steps identified in the plan;
- Acquire any necessary new tools or systems then install and test them;
- Institute new policies and procedures needed to support tools and identified improvements to cybersecurity processes;
- Develop a cyber incident response plan using the Cyber Incident Response Playbook as reference; and
- Design a communications strategy to handle potential cyber incidents.



#### Stage 3: Activate

#### 2

**Reward compliance** among personnel; sanction those noncompliant with new policies

3 Develop a cyber incident response plan using the Cyber Incident Response Playbook as reference

**ACTIVATE** 

• Put the plan into action

• Identify and obtain the resources

needed (e.g. funds, expertise)

 Assign clear owners and inform leaders and staff of changes to come • Perform regular status checks against defined goals and milestones

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Develop a communications strategy to handle potential cyber incidents; include internal and external communication plans

Come up with policies for all personnel

#### 1

ongoing, enforceable

# Stage 4 Integrate

## Stage 4: Integrate

- Integrate practices defined by the plan into the operation of your organization;
- Move new tools or systems into the production environment;
- Ensure any new systems are regularly monitored and regular patches and upgrades are maintained;

- Operationalize and maintain the new process as part of business-asusual practices.
  - This turns the "new" practices into "standard" practices--making them part of your organization's culture is the final critical stage in improving cybersecurity and making sure the improvements last.

#### Stage 4: Integrate

#### 2

Put previously identified policies and procedures into regular use

Move cybersecurity tools and systems into production

## INTEGRATE

• Implement practices defined by your plan into the operation of your organization

• Engage employees and embed the organizational change into the company culture to ensure these cybersecurity improvements last

#### 3

Look into a methodology for organizational change management and apply this based on what works for the organization.



# Next Steps

### Next Steps

- The Roadmap serves as a guide
- Success of any project lies in its execution
  - The Roadmap should help chart a path to an improved state in the future.
- Communication among peers and collaboration with APPA and experienced subject matter experts may be necessary,
- Working together we can improve the cybersecurity of the entire public power sector

- Maintain a posture of continuous cybersecurity improvement, no matter the size of your public power utility.
- Take advantage of resources and tools available to public power utilities referenced in the Roadmap.
- For the latest recommendations visit APPA's website at: https://www.PublicPower.org or email Cybersecurity@PublicPower.org.



## **Questions**?

