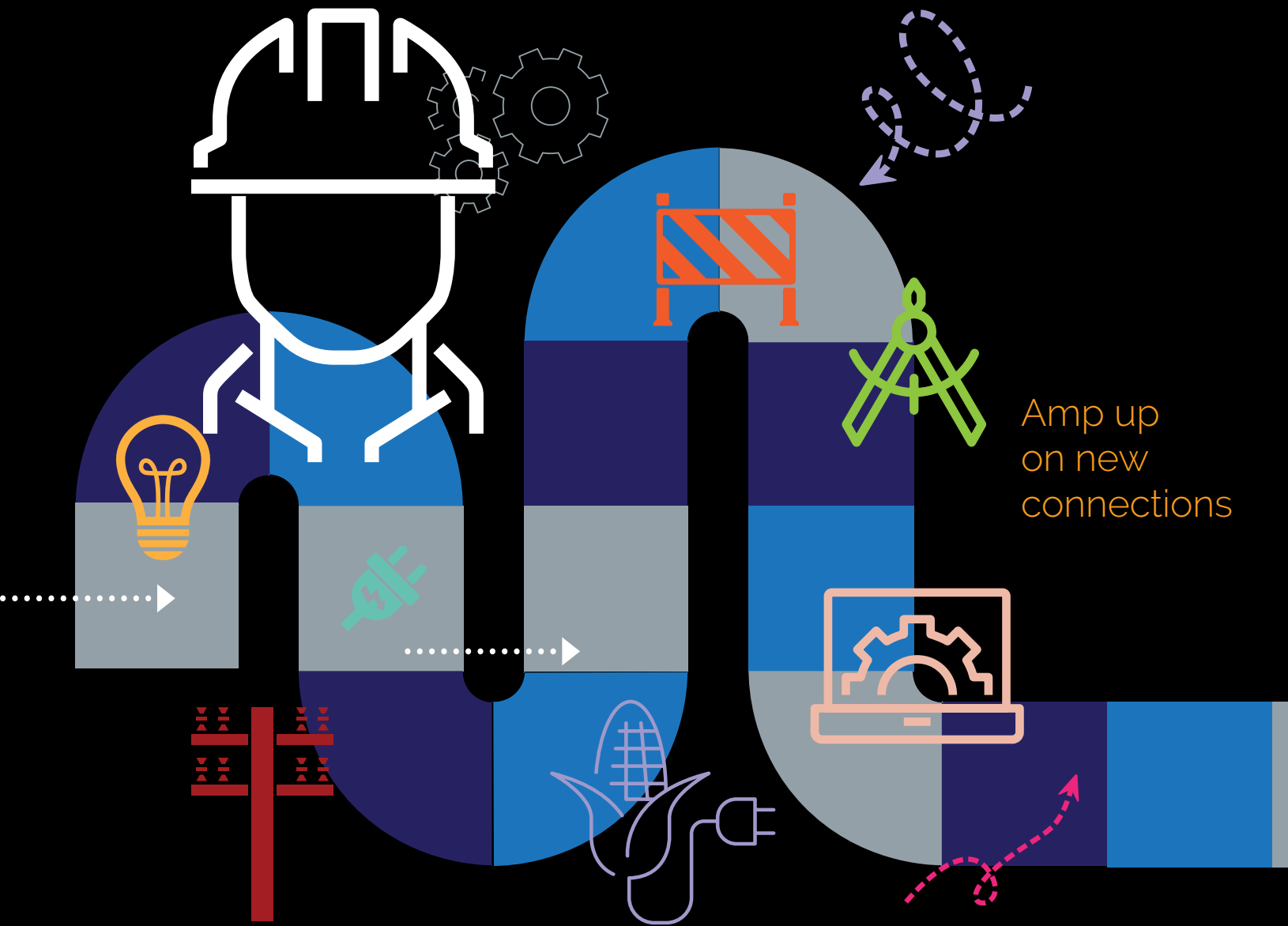


Plug in to new ideas and best practices



Includes a virtual vendor expo!

March 23 - 24
2021







THE ACADEMY

Engineering & Operations Virtual Conference

AMERICAN
PUBLIC POWER
ASSOCIATION

AGENDA AT A GLANCE

Breakout Sessions

<div>All times Eastern</div>	<div>Environmental Services</div>	<div>Grid Modernization</div>	<div>Safety</div>	<div>Supply Management</div>	<div>System Planning /T&D</div>
Tuesday, March 23					
11 a.m. - Noon	Opening General Session: APPA CEO's Address: State of Public Power Honoring Our Colleagues: RP ₃ Recognition				
12:15 - 1:15 p.m.	Environmental Regulations: What's New and What's Next	Installing and Commissioning Optical Current Transformers	Understanding the Mutual Aid Process	Roundtable: Supply Management	Importance of Engineering Excellence
1:45 - 2:45 p.m.	Delivering Customer Value with New Technologies	Securing Substations from Vandalism <i>(joint session)</i>	Lessons in Restoration: Hurricane Laura	How Does Your Warehouse Measure Up?	Securing Substations from Vandalism <i>(joint session)</i>
3 - 4 p.m.	Managing the Risks with Natural Gas Supply	To Broadband or Not to Broadband?	Providing Real-World Experience Through Virtual Training	Tracking Contract Deliverables	Defining Resiliency: What Does It Mean for You?
4:30 p.m.- 5:30 p.m.	Reduce, Repower, Replace	Key Design Considerations for Energy Storage	Safety Manual Roundtable	Auditing the Warehouse Audit	Focus on Fuse Coordination
5:30 - 6:30 p.m.	Networking Event				
Wednesday, March 24					
10 - 11 a.m. 11 - 11:30 a.m.	Online Networking General Session: APPA Board Chair's Address Honoring Our Colleagues: • Safety Awards • DEED Award of Continued Excellence				
11:45 a.m. - 12:45 p.m.	Decarbonization Strategies for a Flexible Future	Securing the Supply Chain: Risks and Best Practices <i>(joint session)</i>	Evolving Your Safety Training	Securing the Supply Chain: Risks and Best Practices <i>(joint session)</i>	Planning Ahead for Distributed Energy Resources
1:15 - 2:15 p.m.	Implementing Coal Ash and Wastewater Requirements	Smart Utilities for a Smart Future <i>(joint session)</i>	Cultural Solutions for Operational Excellence: Part 1	Why Can't I Do That?	Smart Utilities for a Smart Future <i>(joint session)</i>
2:30 - 3:30 p.m.	Making Community Solar Work for Public Power	Grid Modernization Roundtable	Cultural Solutions for Operational Excellence: Part 2	Supply Management Potpourri	Make a Drone Do It
4 - 5:15 p.m.	Closing General Session Find a Way: Fighting to Live Your Dream				

Visit www.PublicPower.org/EandO for updates and to register.



Visit www.PublicPower.org/EandO for updates and to register.

Connect with other utility professionals at the virtual Engineering & Operations Conference, where you'll examine trends, learn about the latest tools and technology, compare notes, trade ideas, and discover best practices in critical areas such as:

- ENVIRONMENTAL SERVICES
- GRID MODERNIZATION AND INNOVATION
- SAFETY AND RISK MANAGEMENT
- SUPPLY MANAGEMENT
- SYSTEM PLANNING
- TRANSMISSION AND DISTRIBUTION

Stay up to date with utility trends and gain valuable insights from experts nationwide. Learn how changes happening industry-wide will affect your community and utility. Share your experiences and strategies for dealing with key challenges in a rapidly evolving environment.

Utility employees at the professional and management levels —

both veterans and those new to the electric utility industry — that work on utility environmental services, grid modernization, safety, supply management, system planning, and transmission and distribution issues. Attendees typically include:



Who Should Attend

- TECHNICIANS
- ENGINEERS
- SUPERVISORS
- SUPERINTENDENTS
- MANAGERS
- DIRECTORS
- VICE PRESIDENTS

The conference is also recommended for field employees, rising stars, and future utility leaders with interests and responsibilities in the conference strategic areas of focus and those who would benefit from making connections with the national public power community.

Tuesday, March 23

11 a.m. – Noon

Opening General Session

11 a.m. – Noon ET / 10 – 11 a.m. CT / 9 – 10 a.m. MT / 8 – 9 a.m. PT
[Recommended CEUs .1 / PDHs 1 / CPEs 1.2](#)

Welcome

Todd Dlouhy, Manager, Procurement & Stores, Lincoln Electric System, Nebraska, and Chair, APPA Engineering & Operations Section

State of Public Power

Joy Ditto, President & CEO, American Public Power Association

The public power community faces many challenges — from quickly shifting operating procedures during the pandemic to responding to increasingly intense events and incorporating new technologies and generating assets. Get the latest update on how APPA is working to help our members navigate this increasingly complex industry, identify opportunities to propel public power forward, and protect your interests in Washington, D.C. and beyond.



Joy Ditto

Honoring our Colleagues

RP3 Recognition



Noon – 12:15 p.m.

Break

Noon – 12:15 p.m. ET / 11 – 11:15 a.m. CT / 10 – 10:15 a.m. MT / 9 – 9:15 a.m. PT

12:15 – 1:15 p.m.

BREAKOUT SESSIONS

12:15 – 1:15 p.m. ET / 11:15 a.m. – 12:15 p.m. CT / 10:15 – 11:15 a.m. MT / 9:15 – 10:15 a.m. PT

[Recommended CEUs .1 / PDHs 1 / CPEs 1.2](#)



Environmental Regulations: What's New and What's Next

A new Administration is likely bringing a new approach to air, water, and waste rules and regulations, all while rule changes from the previous Administration go into effect — which impose new requirements on generating units. Join this session to get a clearer picture of the regulatory and policy landscape on environmental issues — from the gray areas in the Clean Air Act to the future policies likely to affect your utility.



Installing and Commissioning Optical Current Transformers

Walk through one utility's experience in installing and commissioning optical CTs and a process bus relay system applied to Series capacitors. Gain lessons learned on the project from both the utility and vendor perspective, and tips for applying optical instrument transformers and IEC61850 process bus sample values.



Understanding the Mutual Aid Process

The public power mutual aid network is a powerful ally in getting your system restored after a major event — whether a hurricane, winter storm, or pandemic. Learn how the network operates and who to call (and when) in the event a disaster strikes your territory, or how to offer help as part of the network. Also get an overview of what resources you can count on and use from the Public Power Mutual Aid Working Group for your storm preparedness and response.

Key to Sessions



Environmental
Services



Grid
Modernization



Safety



Supply
Management



System Planning/
Transmission &
Distribution

Key to Sessions



Environmental
Services



Grid
Modernization



Safety



Supply
Management



System Planning/
Transmission &
Distribution



Roundtable: Supply Management

Network with colleagues and discuss your supply management challenges and practices, including any lessons learned during the pandemic or related to new supply chain risk management rules.



Importance of Engineering Excellence

Recent storms and wildfires have highlighted the importance of having strong engineering practices to help reduce outages and outage times. For public power, engineers have often worked their way up at the utility and have utility specific knowledge and insights into how day-to-day practices that can make a big difference on reliability. Learn what tools and ideas public power engineers have brought to their utilities and the resulting improvements.



Industry Spotlight Session

1:15 – 1:45 p.m.

Break

1:15 – 1:45 p.m. ET / 12:15 – 12:45 p.m. CT / 11:15 – 11:45 a.m. MT / 10:15 – 10:45 a.m. PT

1:45 – 2:45 p.m.

BREAKOUT SESSIONS

1:45 – 2:45 p.m. ET / 12:45 – 1:45 p.m. CT / 11:45 a.m. – 12:45 p.m. MT / 10:45 – 11:45 a.m. PT

[Recommended CEUs 1](#) / [PDHs 1](#) / [CPEs 1.2](#)



Navigating the Complexities of Electricity Markets

In every region, increased renewable generation and changing resource adequacy requirements have made navigating electricity markets more difficult. Get a briefing on the most recent developments in various RTO/ISOs and how market rules differ around the country. Review how the markets factor in limits on renewables, determine resource adequacy, and how you can ensure compliance. Discuss among your public power peers how you've been affected by market requirements and share tips for keeping up with the latest rules.



JOINT SESSION

Securing Substations from Vandalism

The civil unrest in the past year has led to several high-profile cases of vandalism to property. Join this session to hear what mitigation strategies and technologies federal officials and other utilities have deployed to protect soft targets and field assets. Discuss ideas for reducing threats to these assets and what technologies can help monitor and protect your facilities.



Lessons in Restoration: Hurricane Laura

Gain insight into the restoration process and challenges from a major regional event from key players involved in restoration from Hurricane Laura in 2020. The category 5 hurricane damaged hundreds of miles of transmission lines, which left hundreds of thousands of electric customers without service and required weeks of construction before the first substation could be re-energized. Learn how smaller public power utilities managed restoration efforts, and how the nationwide (and sometimes worldwide) mutual aid network worked to get people and material to the most critical places.



How Does Your Warehouse Measure Up?

Compare how your warehouse operations measure up to your peers in this review of the public power supply management benchmarking survey. Discuss practices in the areas measured in the survey, including warehouse efficiency, productivity, and turnaround times.



Industry Spotlight Session

2:45 – 3 p.m.

Break

2:45 – 3 p.m. ET / 1:45 – 2 p.m. CT / 12:45 – 1 p.m. MT / 11:45 a.m. – Noon PT

Key to Sessions



Environmental
Services



Grid
Modernization



Safety



Supply
Management



System Planning/
Transmission &
Distribution

3 – 4 p.m.

BREAKOUT SESSIONS

3 – 4 p.m. ET / 2 – 3 p.m. CT / 1 – 2 p.m. MT / Noon – 1 p.m. PT

Recommended CEUs .1 / PDHs 1 / CPEs 1.2



Managing the Risks with Natural Gas Supply

Natural gas is a key part of the public power generating mix, with more than 27% of generation coming from natural gas facilities. The shale gas revolution was a game-changer, but supply challenges from weather events and market price shocks persist. Explore the risks associated with natural gas production, transportation, export, and pipeline regulation and construction.

Discuss how you can hedge future commodity price uncertainty and other implications for your utility with the natural gas market.



To Broadband or Not to Broadband?

Increased reliance on networked devices and strong internet connectivity has renewed interest in municipal broadband deployments — but is broadband right for you? Examine the pros and cons of offering broadband services (including economic development and utility automation) and learn how to avoid common mistakes in conducting a feasibility study.



Providing Real-World Experience Through Virtual Training

Virtual and augmented reality can simplify and improve safety training — providing an efficient and safe working environment for employees to learn key skills and practice important movements. Learn how utilities have used these new technologies for maintenance work, online testing, and accident investigation and recreation. Get a demonstration of a safety e-learning course to directly experience the technology and consider the possibilities for your training needs.



Tracking Contract Deliverables

Walk through one utility's journey in implementing a contract management system to relive the key lessons learned in developing contract life cycle management practices and strategies for overcoming common challenges in the implementation process.



Defining Resiliency: What Does It Mean for You?

As natural disasters are on the rise, resiliency has become the new buzz word — the federal government has embraced it, and many states and communities are trying to define it. Explore how to define resiliency for your utility — and the different ways to outline the unique risks and challenges within your environment and systems. Come and learn what other public power utilities are doing to harden distribution systems and to facilitate bouncing back after disasters.



Industry Spotlight Session

4 – 4:30 p.m.

Break

4 – 4:30 p.m. ET / 3 – 3:30 p.m. CT / 2 – 2:30 p.m. MT / 1 – 1:30 p.m. PT

4:30 – 5:30 p.m.

BREAKOUT SESSIONS

4:30 – 5:30 p.m. ET / 3:30 – 4:30 p.m. CT / 2:30 – 3:30 p.m. MT / 1:30 – 2:30 p.m. PT

Recommended CEUs .1 / PDHs 1 / CPEs 1.2



Reduce, Repower, Replace

Learn how public power utilities are repowering or replacing coal fired generation with natural gas combined cycle combustion turbines or installing reciprocating internal combustion engines. Discuss the common challenges of constructing, permitting and operating new CTs and RICE units amidst the industry's energy transition to lower and non-emitting generation resources.



Key Design Considerations for Energy Storage

Battery storage has been called the "Swiss army knife" of solutions because of its versatility. But the tools on a Swiss army knife wear down if you use them the wrong way. Examine the different considerations in engineering a battery storage system, from the application to operating implications on the system, RTO/ISO requirements, market opportunities, and how to make it economically viable. Discuss findings from a recent DEED project, including best practices for sizing, procuring, and operating battery storage.

Key to Sessions



Environmental
Services



Grid
Modernization



Safety



Supply
Management



System Planning/
Transmission &
Distribution



Safety Manual Roundtable

Join the Safety Manual Revision Task Force to discuss revisions to the 17th Edition of the American Public Power Association's Safety Manual – including suggestions for best practices and strategies to promote a culture of safety in public power.



Auditing the Warehouse Audit

Dive into the key findings that public power utilities uncovered in conducting audits of their procurement practices and warehouse operations, and discuss what recommendations emerged from the audits that you can replicate at your utility.



Focus on Fuse Coordination

Gather together to debate the merits and challenges of different fuse coordination philosophies, share tips for fuse-saving coordination and strategies for fuse-blowing coordination.



Industry Spotlight Session

5:30 – 6:30 p.m.

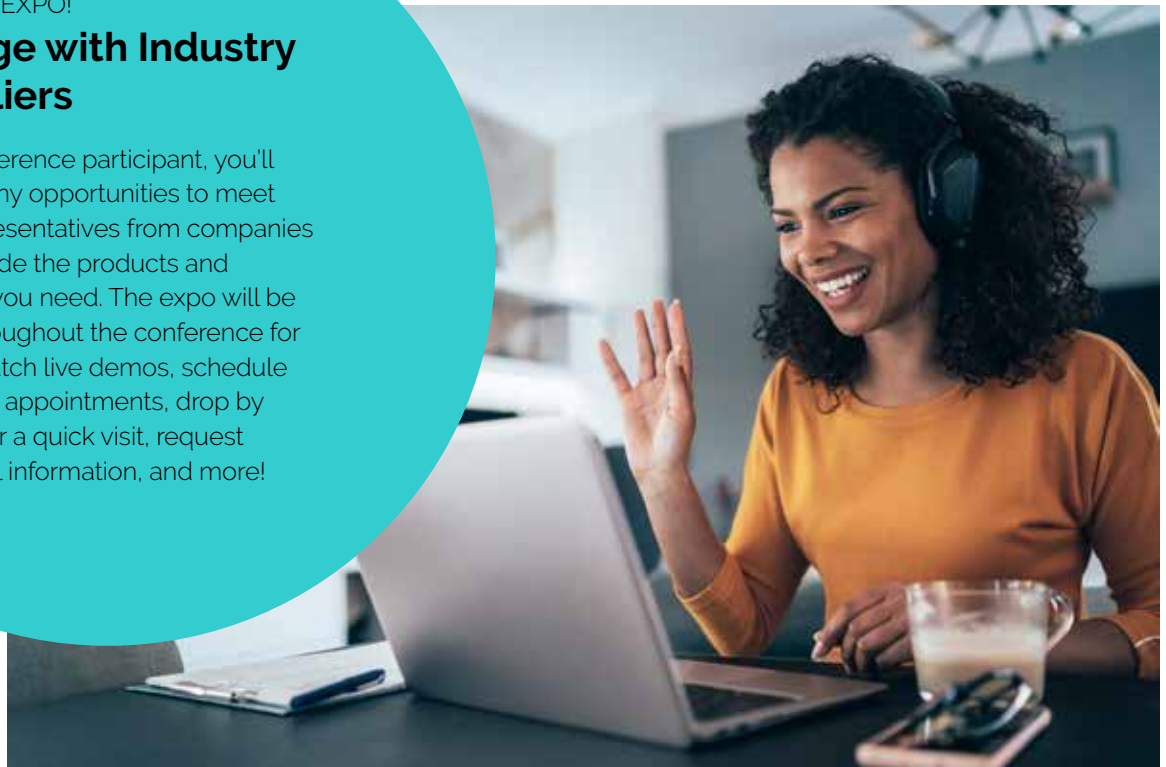
Networking Event

Stay tuned for further details on this event — where you can connect with fellow conference attendees while having a bit of fun.

VIRTUAL EXPO!

Engage with Industry Suppliers

As a conference participant, you'll enjoy many opportunities to meet with representatives from companies that provide the products and services you need. The expo will be open throughout the conference for you to watch live demos, schedule individual appointments, drop by booths for a quick visit, request additional information, and more!



Wednesday, March 24

10 – 11 a.m.

Online Networking

10 – 11 a.m. ET / 9 – 10 a.m. CT / 8 – 9 a.m. MT / 7 – 8 a.m. PT

Choose from three options:

- Women in Public Power Hour
- Data Debate: Benchmarking Operations
- Virtual Expo (connect with industry suppliers)

11 – 11:30 a.m.

Opening General Session

11 – 11:30 a.m. ET / 10 – 10:30 a.m. CT / 9 – 9:30 a.m. MT / 8 – 8:30 a.m. PT

[Recommended CEUs .1 / PDHs .5 / CPEs .6](#)

Welcome

Ken Stone, Energy Services and Accounting Manager,
Braintree Electric Light Department, and Vice Chair, APPA
E&O Section

Chair's Address

Jolene Thompson, President & CEO, American Municipal
Power, Inc., Columbus, Ohio; and Chair, American Public
Power Association

Well before APPA was founded, public power utilities set a strong foundation in their communities that allowed for resilience and innovation. Then as now, engaging with our communities and connecting with our customers reminds them of the value of community ownership.



Jolene Thompson

Honoring our Colleagues

Recognition of Safety Award winners and recipients of the 2020 DEED Award of Continued Excellence



11:30 – 11:45 a.m.

Break

11:30 – 11:45 a.m. ET / 10:30 – 10:45 a.m. CT / 9:30 – 9:45 a.m. MT / 8:30 – 8:45 a.m. PT

11:45 a.m. – 12:45 p.m.

BREAKOUT SESSIONS

11:45 a.m. – 12:45 p.m. ET / 10:45 – 11:45 a.m. CT / 9:45 – 10:45 a.m. MT / 8:45 – 9:45 a.m. PT

[Recommended CEUs .1 / PDHs 1 / CPEs 1.2](#)



Decarbonization Strategies for a Flexible Future

Public power utilities are increasingly on the hook to find cost effective means to reducing CO2 emissions. Learn how two leading public power entities have steered a path toward carbon free generation without getting locked into high-cost supply contracts. Explore the details of unique multi-utility modular nuclear projects in the West and get strategies for setting realistic goals to meet the evolving needs of the times.



JOINT SESSION

Securing the Supply: From Natural Disasters to Cyber Risks



Mitigating and managing risk is increasingly critical to supply chain management. Ask the experts about your supply chain risk management challenges and how new NERC supply chain management security standards and federal R&D efforts will affect your standards and practices. Learn how one public power utility established supply chain controls and compliance and discuss creative ways that utilities have addressed supply chain challenges associated with wildfires and other natural disasters.



Evolving Your Safety Training

Linework has evolved and your crews have adapted to new tools and structures, but chances are, your training hasn't changed much. Hear how the experts recommend you refocus your priorities to adjust your training and work processes to promote a culture of safety at every level. Discuss how to incorporate new ideas and methods while staying grounded in the fundamentals.

Key to Sessions



Environmental
Services



Grid
Modernization



Safety



Supply
Management



System Planning/
Transmission &
Distribution



Planning Ahead for Distributed Energy Resources

You've heard the warnings: if you don't have a plan to manage the impending boom of customer-sited distributed energy resources, then you can expect a severe impact on your distribution system. Discover how other utilities have structured plans for managing DERs and walk through how to perform a good engineering analysis before you act. Discuss and share strategies for assessing and handling intermittent generation, operational islanding, power quality disruption, and safety and security concerns.



Industry Spotlight Session

12:45 – 1:15 p.m.

Break

12:45 – 1:15 p.m. ET / 11:45 a.m. – 12:15 p.m. CT / 10:45 – 11:15 a.m. MT / 9:45 – 10:15 a.m. PT

1:15 – 2:15 p.m.

BREAKOUT SESSIONS

1:15 p.m. – 2:15 p.m. ET / 12:15 – 1:15 p.m. CT / 11:15 a.m. – 12:15 p.m. MT / 10:15 – 11:15 a.m. PT

[Recommended CEUs 1](#) / [PDHs 1](#) / [CPEs 1.2](#)



Implementing Coal Ash and Wastewater Requirements

Explore a case study that details the challenges and technology options of a public power utility seeking to implement and comply with new ELG/CCR requirements, including how the utility is navigating this evolving regulatory landscape.



JOINT SESSION

Smart Utilities for a Smart Future



What makes the myriad of "smart" devices (thermostats, speakers, metering, lighting, etc.) truly smart is the integration with and application of these technologies to systems and services to create efficiencies. Review the opportunities and threats from integrating smart devices and connecting to communications networks, and potential solutions to deliver new services, improve efficiency and reliability, foster economic development, and enhance the quality of life in your community.



Cultural Solutions for Operational Excellence: Part 1

Establishing or enhancing a safety culture at your utility starts by empowering your team. Learn how you can put processes in place to ensure team members feel comfortable speaking up when they see unsafe work practices, build trust, provide constructive criticism as well as positive recognition, and other fundamentals. Review the six steps to achieve safety excellence and discuss how to foster employee accountability and strong follow-up communications in the wake of safety incidents or threats.



Why Can't I Do That?

Get a briefing from the FBI on ethics in the workplace and how to recognize scams and other fraudulent activities. From how to spot fraudulent invoicing to removing collusion from the bidding process and preventing money laundering — learn how you can keep your supply chain from furthering nefarious activities.



Industry Spotlight Session

2:15 – 2:30 p.m.

Break

2:15 – 2:30 p.m. ET / 1:15 – 1:30 p.m. CT / 12:15 – 12:30 p.m. MT / 11:15 – 11:30 a.m. PT

The best conference in the country for public power operations and safety issues.

KENNETH ROBERTS
Senior Safety & Training Specialist
ElectriCities of North Carolina

Key to Sessions



Environmental
Services



Grid
Modernization



Safety



Supply
Management



System Planning/
Transmission &
Distribution

2:30 – 3:30 p.m.

BREAKOUT SESSIONS

2:30 – 3:30 p.m. ET / 1:30 – 2:30 p.m. CT / 12:30 – 1:30 p.m. MT / 11:30 a.m. – 12:30 p.m. PT

Recommended CEUs 1 / PDHs 1 / CPEs 1.2



Making Community Solar Work for Public Power

Explore the opportunities, challenges, and latest developments about community solar from the Department of Energy and from public power utilities. Dive into what factors public power utilities examined that make for a successful community solar program through a recent DEED project and learn about recent progress in APPA's ongoing work with the national labs in solving public power community solar challenges. Share your own community solar challenges and learn how to get involved in APPA's initiative.



Grid Modernization Roundtable

Connect with other future-focused utility pros to talk about your biggest challenges and brag about your latest successes in doing your part to ready your system for the future or exchange big picture ideas for moving forward together.



Cultural Solutions for Operational Excellence: Part 2



Supply Management Potpourri

Get a series of short presentations on supply management. This rapid-fire format features panelists covering topics from pre-bids to procurement laws and making pandemic practices permanent.



Make a Drone Do It

From expediting power restoration to enhancing visual inspections and removing some risk from maintenance, drones are touted as a versatile solution for utilities. Cut through the hype and examine the pros and cons of using drones for day-to-day utility operations, directly from public power utilities that use drones for line design, maintenance, damage assessment, and issue spotting in remote areas. Also discuss how to effectively sort through data and identify priority project areas.



Industry Spotlight Session

3:30 – 4 p.m.

Break

3:30 – 4 p.m. ET / 2:30 – 3 p.m. CT / 1:30 – 2 p.m. MT / 12:30 – 1 p.m. PT

I found this to be one of the most valuable conferences I have ever attended. The sessions were directly on point with the issues we're facing—great event!

MICHELLE DAY

Director of Corporate Risk
Grand River Dam Authority, Oklahoma

4 – 5:15 p.m.

Closing General Session

4 – 5:15 p.m. ET / 3 – 4:15 p.m. CT / 2 – 3:15 p.m. MT / 1 – 2:15 p.m. PT
[Recommended CEUs .1](#) / [PDHs 1.25](#) / [CPEs 1.5](#)

“Find a Way:” Fighting to Live Your Dream

Guided by his philosophy, ‘Find A Way,’ former running back for the Pittsburgh Steelers and Chicago Bears; cancer survivor; and ESPN analyst Merrill Hoge will inspire you with his story of strength and perseverance in the face of adversity.

Hoge didn't just dream about this goal. From a young age, he found a way and took action to overcome any obstacle and attain any goal. Concussions that prematurely ended his NFL career, cancer, chemo — nothing could stop him.



Merril Hoge

Recharge your life with Hoge's unique perspectives on the importance of uncommon behavior, commitment that separates the leader from the pack, and parenting that motivates children to overcome obstacles and take ownership of their lives.

Merril Hoge, Retired NFL Running Back and author of *“Find a Way: Three Words That Changed My Life”*

I would absolutely recommend this conference to others in my field. It offers great networking and return on investment in a small window. When you can attract this many professionals in the same field, the overall gain is incredible.

TRAVIS HINSHAW
Environmental Compliance
Grand River Dam Authority, Oklahoma



1

Make connections

You won't just be passively staring at a screen all day. The conference is full of roundtables and networking opportunities where you will turn on your camera and talk face-to-face (online) with your fellow participants to compare notes, trade ideas, and share best practices.

2

Dive into critical, relatable issues

Keynote and breakout speakers alike understand the critical trends shaping public power and can offer expert advice on the challenges and opportunities you face. From how others are coping with the pandemic to understanding the technologies and strategies that will propel our industry into the future, this is your opportunity to get tips, resources, and innovative ideas for your community.

3

Attend now... and later

Customize your experience by choosing which breakout sessions you attend live, to suit your pressing interests, AND access recordings of all breakout sessions after the event to discover what you might have missed.

4

It's easy and convenient

We've designed this virtual event to be as easy as possible for attendees to navigate. Here's how it will work:

A few days before the conference, we'll send you a link to our virtual event portal. To access the page, you'll log in with the same username and password you use for PublicPower.org.

Once you log in, you'll find an easy-to-navigate menu of all the conference sessions and events. You'll be able to click on any item for more information and for a link to join the session at the appropriate time

After a session ends, just close that meeting window, go back to the program menu, and select the next session you want to join. The actual sessions and networking events will be hosted on Zoom.

Registration

Register online at www.PublicPower.org/EandO

Registration Fees

	Register by February 26	After February 26
Member	\$575	\$625
Nonmember	\$1,150	\$1,200

Not yet an American Public Power Association member?

Join today and save \$575 on your conference registration. Call 202-467-2944 or email Membership@PublicPower.org to learn more.

Group Discounts

Save money on each registration for the E&O Virtual Conference when your organization registers five or more people. The larger your group, the more you save!

Number of registrants	Discount (per person)	Member Registration Fee (per person)	Nonmember Fee (per person)
1-4	n/a	\$575	\$1,150
5-10	\$50	\$525	\$1,100
11-15	\$100	\$475	\$1,050
16+	\$150	\$425	\$1,000

Contact Registration@PublicPower.org for more information and to request the group registration form to receive this special discount.

Cancellation, Refund, and Substitution Policy

Registrants who cancel in writing on or before Tuesday, March 16, 2021, are entitled to a refund of their registration fee, minus a \$50 cancellation fee. Registrants who cancel after March 16 will not receive a refund, but attendee substitutions will be allowed for the 2021 E&O Virtual Conference only. Registrants and no-shows who do not cancel on or before March 16 are responsible for the full registration fee and are not entitled to a refund of their registration fee.

Requests must be made in writing to Registration@PublicPower.org.

Code of Conduct

Attendees of American Public Power Association meetings agree to abide by the APPA Code of Conduct. If attendees engage in unacceptable behavior as outlined in the Code of Conduct, the Association may take any action it deems appropriate, including but not limited to, expulsion from the current and future meetings, with no warning or refund.

Contact Us

Visit PublicPower.org/EandO for program updates and to register online.

Registration Questions

Registration@PublicPower.org
202-467-2978

Program Questions

EducationInfo@PublicPower.org
202-467-2973

Sponsor Questions

Membership@PublicPower.org
202-467-2903

Earn Educational Credits

Earn continuing education credits when you participate in the sessions live!



Continuing Education Units

The American Public Power Association is accredited by the International Association for Continuing Education and Training (IACET) and is authorized to issue the IACET CEU.

Professional Development Hours

The Association's educational practices are consistent with the criteria for awarding Professional Development Hours (PDHs) as established by the National Council of Examiners for Engineering and Surveying (NCEES). Course eligibility and number of PDHs may vary by state.



Reliable Public Power Provider Designation

Participating in the APPA Academy's conferences and seminars is an easy way to earn points toward the American Public Power Association's Reliable Public Power Provider (RP3) designation, recognizing public power utilities that demonstrate proficiency in four disciplines — reliability, safety, workforce development, and system improvement. For more information, visit www.PublicPower.org/RP3.



Continuing Professional Education Credits

The American Public Power Association is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Ave. N., Suite 700, Nashville, TN 37219-2417. Website: www.nasbaregistry.org. Earn up to 11.6 CPE credit hours for attending this virtual conference. All sessions are intermediate-level, group internet based offerings with no prerequisites and no advance preparation required. Areas of study will be listed on the Verification of Attendance form. For more information regarding administrative policies, such as clarification of requirements, complaints, and refunds, contact EducationInfo@PublicPower.org.



The American Public Power Association is the voice of not-for-profit, community-owned utilities that power 2,000 towns and cities nationwide. We represent public power before the federal government to protect the interests of the more than 49 million people that public power utilities serve, and the 93,000 people they employ. Our association advocates and advises on electricity policy, technology, trends, training, and operations. Our members strengthen their communities by providing superior service, engaging citizens, and instilling pride in community-owned power. www.PublicPower.org

THE ACADEMY

AMERICAN PUBLIC
POWER ASSOCIATION

The Academy is public power's complete resource for professional education and certification, helping electric industry employees stay abreast of rapidly evolving technologies, regulations, and customer needs. Learn more about our conferences, webinars, special events, continuing education and custom in-house trainings at www.PublicPower.org/Academy.



Powering Strong Communities

2451 Crystal Drive
Suite 1000
Arlington, Virginia
22202-4803