

NOVEMBER 19, 2020

## Top Resources

Registration for the [2021 Legislative Rally](#) is now open. We strongly encourage you to participate in this free virtual event, which will be held on March 1 and 2. It is incredibly important that members of Congress and their staffs hear from you and other public power representatives on their legislative priorities early in the new 117th Congress.

Learn about the [federal legislative response to the COVID-19 pandemic](#) in a compilation by APPA's government relations staff.

APPA is conducting a [member survey on delinquent accounts](#) to better understand the effects of COVID-19 on public power utilities and their customers. The purpose of this survey is to determine the extent to which the pandemic has affected the number of customers who are behind on their bills and the relative increase (or decrease) in the total revenue that is marked as delinquent. All individual survey data will be kept confidential and will not be shared outside of APPA. Please [complete the survey](#) by December 1, 2020.

We continue to encourage you to engage in dialog with your local and state health officials about COVID-19 vaccine prioritization for electric utility workers. The National Academies of Sciences, Engineering, and Medicine recently released the [Framework for Equitable Allocation of COVID-19 Vaccine](#). The final report recommends that critical infrastructure workers be considered for prioritization based upon their job function and exposure to risks. Email Sam Rozenberg at [SRozenberg@PublicPower.org](mailto:SRozenberg@PublicPower.org) with any questions.

Access our latest COVID-19 resources [here](#) ([member login required](#)). APPA staff continues to work with our members and other electricity industry partners to share information and best practices for safely maintaining utility operations during COVID-19.

View the full catalog of [virtual events](#) from the APPA Academy – we regularly add new events to the calendar to help educate and inform public power utility employees about the latest practices and trends. The latest additions to the calendar include the [Joint Action Conference](#) and [Engineering & Operations Virtual Conference](#).

Subscribe to [Public Power Now](#), our new podcast. In the latest episode, hear from Nathan Mitchell, our senior director of cyber and physical security services, about all the tools and best practices being developed by and for public power to secure against cyber attacks.

[DEED members](#): now's the time to apply for up to \$125,000 in funding. DEED grants encourage and promote energy innovation and support the development and demonstration of new technologies. Applications are due February 15, 2021. [Learn more](#).

Embed strong customer service in the core of your culture with the [Customer Service Manual](#).

## Top News

From *Public Power Daily*: [Groups urge FERC to reject objections to small utility opt-in mechanism under DER order](#)

From *Public Power Conversations* (vodcast): [Ditto chats with John Coyle of Duncan & Allen on municipalization](#)