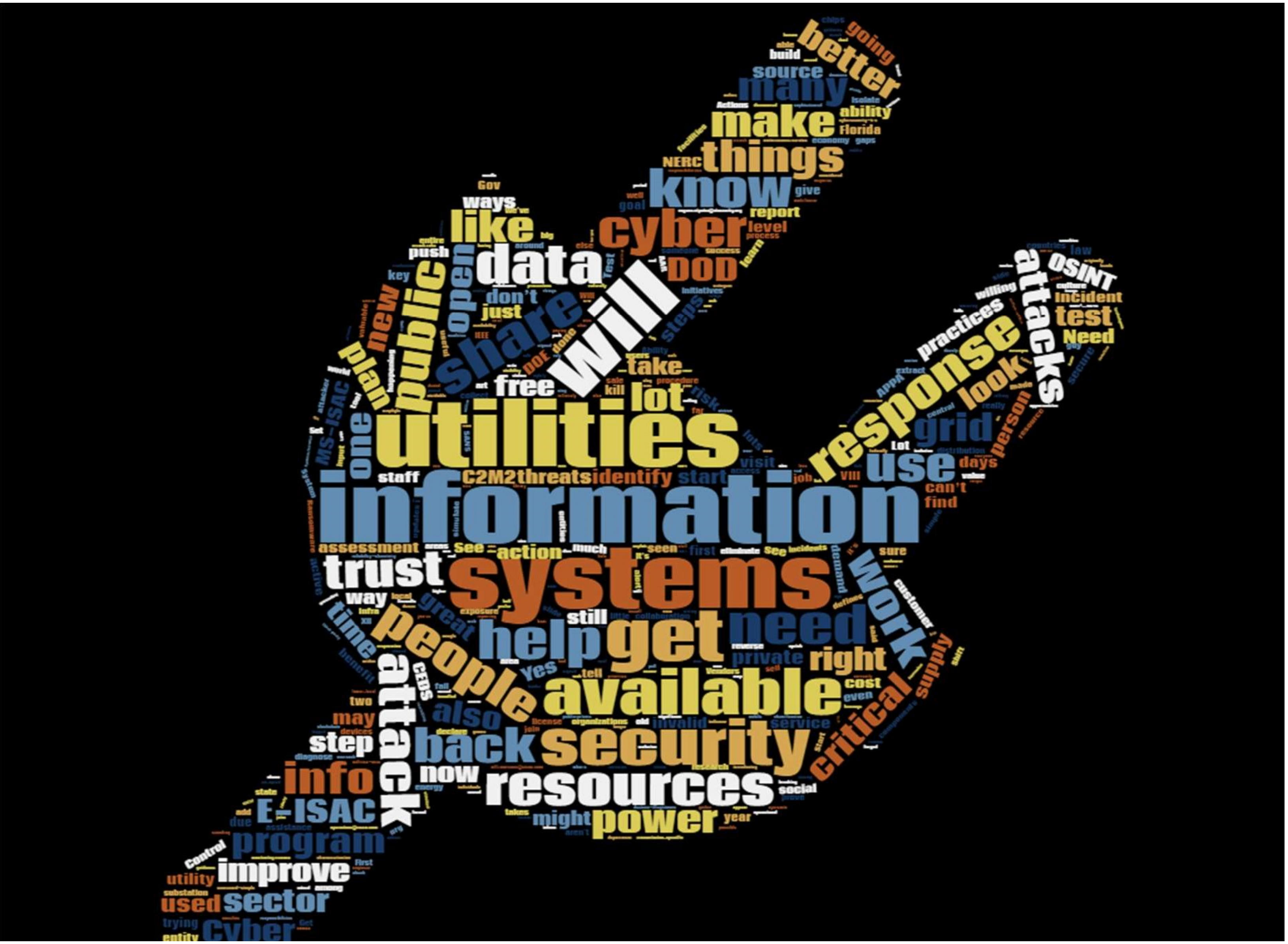
Day 1 – Actions We'll Take When We Get Back

- Develop/review/practice an incident response plan/playbook (12)
- Make better use of available free tools and resources, including training (11)
- Complete the Scorecard (8)
- Expand information sharing capabilities—explore new tools and expand resources (7)
- Test and perform backup restorations (5)
- Follow-up on Scorecard results (4)
- Connect with management and get buy-in regarding cybersecurity (4)
- Continue networking with peers, experts, ISACS—build trust circles (4)
- Identify "normal" baseline for systems—obtain a "golden copy" of your systems (3)
- Promote training—encourage staff to pursue and complete training (3)
- Take a risk-based and project-based approach to cybersecurity improvement (2)
- Email cybersecurity@publipower.org (1)

Day 1 – Reflections

- Take-aways:
  - Networking is valuable—between utilities, with ISACs, with APPA, with government
  - Connect with management
  - Develop awareness to know when there is a change in your network
  - Skill development, like cybersecurity, requires organization-wide culture/investment
  - The rooms are too dang cold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