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2451 Crystal Drive
Suite 1000
Arlington, VA 22202-4804

202-467-2900

Contact Tobias Sellier, Senior Director of Media Relations and Communications at TSellier@PublicPower.org or 202-467-2927

Kaukauna Utilities general manager receives leadership and managerial excellence award

Orlando, Florida, June 22, 2021 — Jeffery (Jeff) Feldt, general manager at Kaukauna Utilities in Kaukauna, Wisconsin, received the Mark Crisson Leadership and Managerial Excellence Award during the American Public Power Association's National Conference in Orlando, Florida. The award recognizes managers at a utility, joint action agency, or state or regional association who steer their organizations to new levels of excellence, lead by example, and inspire staff to do better.

Jeff works with the utility commission to set goals that continually raise the bar toward higher levels of financial stability, customer satisfaction, community involvement, and employee fulfillment. He empowers management staff to lead their departments in ways that help implement the vision of the commission and – at the same time – work toward accomplishing organizational goals. During Jeff's tenure as general manager, his utility has demonstrated success in several areas including reliability, where Kaukauna Utilities (KU) first earned APPA's RP3 designation in 2006 and today maintains a diamond designation. Locally, Jeff has built a team of talented and dedicated professional staff, which he trusts to carry out KU's mission. He sets the vision and empowers staff to get the job done no matter what that job may be. Jeff plans to retire this fall after 19 years at Kaukauna Utilities, 30 years in public power, and 40 years in the electric industry.

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The American Public Power Association is the voice of not-for-profit, community-owned utilities that power 2,000 towns and cities nationwide. We represent public power before the federal government to protect the interests of the more than 49 million people that public power utilities serve, and the 93,000 people they employ. Our association advocates and advises on electricity policy, technology, trends, training, and operations. Our members strengthen their communities by providing superior service, engaging citizens, and instilling pride in community-owned power.