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Knoxville Utilities Board receives national award for community service

WASHINGTON, D.C., June 8, 2020 — Knoxville Utilities Board in Knoxville, Tennessee, received an American Public Power Association Sue Kelly Community Service Award during the American Public Power Association's Public Power Connect: Virtual Summit & Business Meeting. The award recognizes "good neighbor" activities that demonstrate the commitment of the utility and its employees to the community.

Knoxville Utilities Board (KUB) participates in the communities they serve through programs and initiatives that directly connect with customers and cater to their unique needs. KUB has developed and facilitated programs that reach customers across the spectrum of those needs, including partnering with TVA's eScore™ programs to provide energy and water saving workshops, assisting low-income customers with weatherization programs, and providing educational outreach including safety demonstrations and informational sessions with area stakeholders and students.

KUB has also partnered with Austin-East Magnet High School for 25 years to facilitate the TeenWork program, helping students learn job skills and prepare for future careers. As of 2019, 433 students had completed the program, and ten former students work at KUB full time. In addition to those partnerships, the "KUB Cares" committee brings together employees from nearly all departments who identify and promote volunteer and community service projects throughout the year. Last year, more than 600 employees used more than 4,000 hours of volunteer time to support nearly 40 community organizations. KUB also makes a dedicated effort to support the United Way of Greater Knoxville every year. In 2019, employees raised more than \$205,000, and since 2004, employees have raised more than \$3.7 million to support United Way. Through these initiatives, KUB lives out their commitment to serving its customers and community.

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The American Public Power Association is the voice of not-for-profit, community-owned utilities that power 2,000 towns and cities nationwide. We represent public power before the federal government to protect the interests of the more than 49 million people that public power utilities serve, and the 93,000 people they employ. Our association advocates and advises on electricity policy, technology, trends, training, and operations. Our members strengthen their communities by providing superior service, engaging citizens, and instilling pride in community-owned power.

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