Kissimmee Utility Authority receives national award for community service

Nashville, Tennessee, June 14, 2022 — Kissimmee Utility Authority in Kissimmee, Florida, received an American Public Power Association Sue Kelly Community Service Award during the American Public Power Association's National Conference in Nashville, Tennessee. The award recognizes “good neighbor” activities that demonstrate the commitment of the utility and its employees to the community.

Kissimmee Utility Authority (KUA) is integral to the development of the community it serves. In addition to its commitment to providing reliable power, the utility strives to ensure that ratepayers benefit from its reinvestment of funds back into the community. Now in its 27th year, KUA’s Community Sponsorship Program works to improve the quality of life in the community. Since the program’s launch, it has supported hundreds of local non-profit organizations and activities in Osceola County to help build meaningful relationships with residents, while also building a more vibrant community.

Launched in 2013, KUA’s Round-Up program has reached over 7,000 customers, and its Good Neighbor Fund raised over $82,000 last year. This fund provides emergency utility bill payment assistance to Kissimmee residents facing temporary financial crises. In 2021, despite the COVID-19 pandemic, KUA employees volunteered at more than 17 community events. Additionally, KUA invests in its future leaders by offering three $10,000 scholarships, three $1,000 scholarships, and a paid internship.

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The American Public Power Association is the voice of not-for-profit, community-owned utilities that power 2,000 towns and cities nationwide. We represent public power before the federal government to protect the interests of the more than 49 million people that public power utilities serve, and the 96,000 people they employ. Our association advocates and advises on electricity policy, technology, trends, training, and operations. Our members strengthen their communities by providing superior service, engaging citizens, and instilling pride in community-owned power.