Braintree Electric A Safe Space for Customer Service



Jim Boyle IT Manager 09/17/2018



Agenda

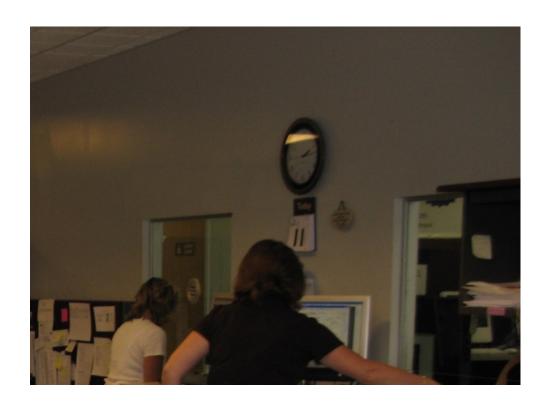
- * Braintree Electric Overview
- * Importance of Employee Safety
- * BELD Physical Security Enhancements
 - Office Renovation
 - Panic Button Installs
 - Customer Entrance Badge Reader
- * BELD Cyber Security Enhancements
 - * Infrastructure Additions
 - Training

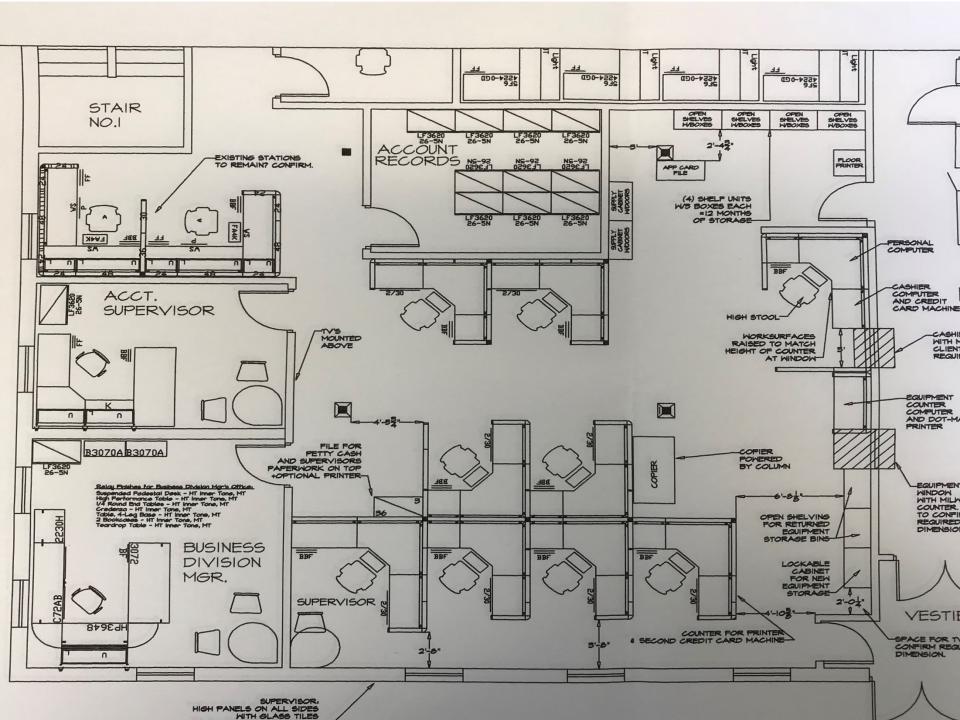
Importance of Employee Safety



Office Renovation

* Pre-Renovation





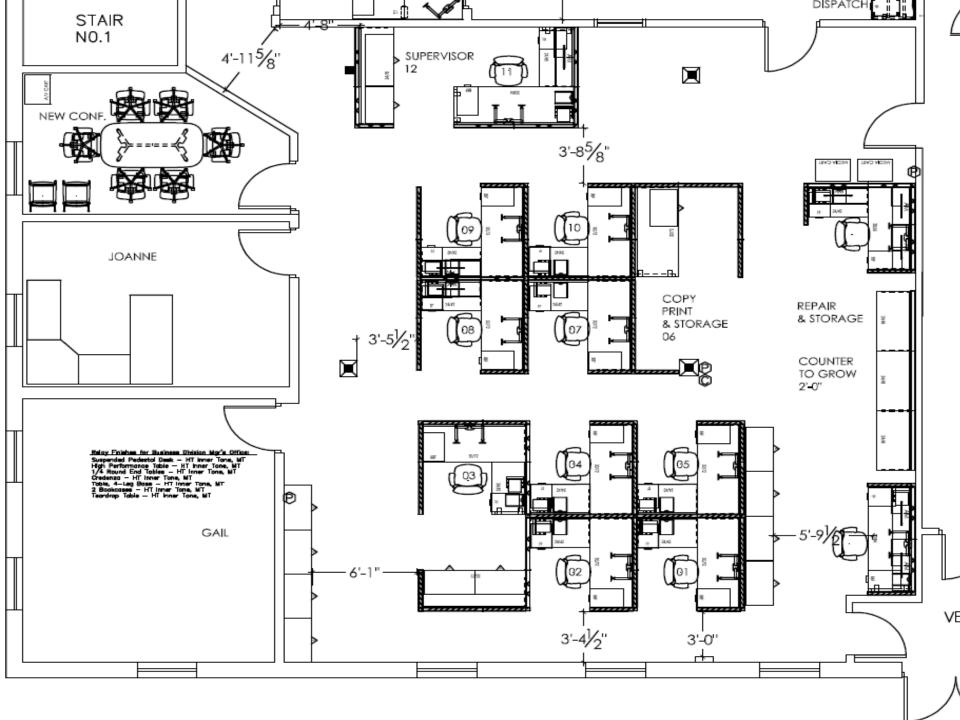


Office Renovation

* Post Renovation









Installation of Panic Buttons





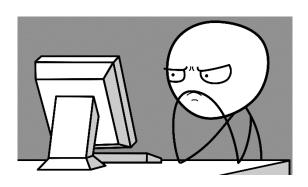


Cyber Security Enhancements

- Infrastructure Additions
 - * Sandbox Appliance
 - Enhanced Spam Filtering
 - Strict Outbound Firewall Rules
 - * Information Sharing Review

Cyber Security Enhancements

- * Training
 - Cyber Security Policy Creation
 - * KnowBe4 Security Awareness Training





Questions?

