

Question Number	Question Title	Maximum Point Value	Application Change 2024 vs. 2025	Which application can you import your answers from?
0.0.0	Utility Demographics	0	No major changes.	2023, 2024, 2025
I.A.1	Goals and Objectives	7	No major changes.	2023, 2024, 2025
I.A.2	Research and Development	5	Removed "Yes/No" checkboxes. Added new checkbox for collaboration with national laboratories . Modified language of existing checkboxes.	2026
I.A.3	Customer Financial Assistance	2	Modified question title: "Customer Financial Assistance" Modified question text to emphasize offering financing options to support participation in smart energy programs. Modified question text to include grants and tax credits. Modified sub-question text to ask how a utility promotes, facilitates, or offers financing options.	2023, 2024, 2025
I.A.4	Benchmarking	4	Removed sub-question regarding "who conducts the benchmarking studies" Maximum point value reduced to 4	2026
I.A.5	Equity Programs	2	Modified question text: "Does your utility ensure equitable access for all customers to participate in its smart energy programs (e.g., translation services, AA-compliant resources, tiered income-based rebates, income-based technical assistance)?"	2023, 2024, 2025
II.B.1	Supply-side Programs	3	Removed "Yes/No" checkboxes. Added new checkboxes: "Grid Distributed Energy Resource Management System" and "None". Modified scoring rubric to assign points based on utility size.	2026
II.B.2	Demand Response Programs	4	Modified sub-question checkbox: "Utility notification programs..."	2023, 2024, 2025
II.B.3	Dynamic Pricing/Time Varying Rates	2	No major changes.	2023, 2024, 2025
II.B.4	Demand-side Energy Efficiency Programs	8	Modified question table. Separated into "Energy Audits", "Residential Efficiency Programs", "Commercial Efficiency Programs", and "Other Program Offerings". Modified scoring rubric to assign points based on utility size.	2026
II.B.5	Tailored Energy Solutions for Specific Customer Groups	5	Modified question title: "Tailored Energy Solutions for Specific Customer Groups" Removed "Yes/No" checkboxes.	2026
II.B.6	E-mobility Programs	4	Removed "Yes/No" checkboxes.	2026
II.B.7	Energy Storage Programs	4	Removed "Yes/No" checkboxes. Added checkbox: "Study conducted, not right fit".	2026
II.B.8	Distributed Generation Programs	7	Modified question text: "Does your utility offer distributed renewable generation programs or initiatives (e.g., behind-the-utility or behind-the-retail meter solar, wind or hydropower)? Check all that apply." Modified checkbox: "Multiple-customers (shared) program" . Added checkbox: "Utility power purchase agreement (resources must be located behind the utility meter)" .	2026
III.C.1	Sustainability Programs	7	Removed "Yes/No" checkboxes.	2026
III.C.2	Cross-Organizational Collaboration	4	Modified question title: "Cross-Organizational Collaboration". Modified question text to include "other city or state government departments" .	2023, 2024, 2025
III.C.3	Other Electrification (Non-E-mobility)	4	Modified question title: "Other Electrification (Non-E-mobility)". Remvoed "Yes/No" checkboxes.	2026
III.C.4	Power Supply Resources and Emissions Tracking	4	Modified question title: "Power Supply Resources and Emissions Tracking" Modified question text: "Does your utility track renewable resources in its power supply portfolio and/or the greenhouse gas (GHG) emissions..."	2023, 2024, 2025
III.C.5	Program Savings Tracking	4	Modified question title: "Program Savings Tracking" Modified question text: "Does your utility evaluate energy saved and/or emissions avoided resulting from your "smart energy" programs?". Modified sub-question text to request the applicant attach/describe the methodology used to determine energy saved/emissions avoided from its smart energy programs .	2023, 2024, 2025
IV.D.1	Stakeholder Involvement	4	No major changes	2023, 2024, 2025
IV.D.2	Communication	4	No major changes	2023, 2024, 2025
IV.D.3	Customer Satisfaction	4	No major changes	2023, 2024, 2025

IV.D.4	CSR Training	5	No major changes	2023, 2024, 2025
IV.D.5	Customer Access to Usage Data	3	Modified question text: "Does your utility help your customers better understand and manage their utility bill by providing easy access to their energy usage data?" Added new checkboxes: "Yes; Provide detailed interval data (15-minute or hourly)", "Yes: Provide daily data", "Yes: Provide monthly usage data, comparing historical usage".	2026
IV.D.6	Non-utility Funded Tax Credits and Incentives	1	Question was removed from the application. Grants and tax credits moved to question I.A.3	N/A