Question Number	Question Title	Maximum Point Value	Application Change 2024 vs. 2025	Which previous application can you import your answers from?
0.0.0	Utility Employee Demographics	0	Added additional checkbox: "Does your utility have cybersecurity insurance?"	2022, 2023, 2024
I.A.1	Monitoring and Tracking Data	2	Combined "APPA's eReliability Traker Software" and "Alternate software program" into one checkbox "Reliability software or tracking service"	
I.A.2	Reliability Statistic Tracking (eRT integrated)	2	Removed a column: "Utility Goal/Target"	
I.B.1	National Reliability Benchmarking	3	Added sub-question: "If yes, does your utility set goals or targets for your reliability metrics based on the benchmarking information?" Combined "APPA's eReliability Tracker benchmarking service" and "Other national reliability benchmarking survey or service" into "National reliability benchmarking survey or service"	
I.B.2	Use of Service Reliability Indices	4	No Major Changes	2022, 2023, 2024
I.C.1	National Mutual Aid Agreement	3	Combined "National - APPA" and "National - other" into "National"	
I.D.1	Utility Emergency Response Plan	4	Updated question title: "Utility Emergency Response Plan" Modified question text to remove/replace "disaster plan" with "emergency response plan" Modified question structure: Checkboxes have been changed to Matrix format, Response must indicate whether a disaster plan topic is addressed in the utility plan AND include an attachment name and page number Created additional Emergency Response Plan Topic: "List/contact information of critical customers" Modified question text: "Radios/communication plans and policies for internal communications with utility staff, mutual aid crews, etc."	2022, 2023, 2024
I.D.2	Disaster Drills	1	Modified question text to show specific acceptable timeframe: "...within the current application year (October 1, 2024 - September 30, 2025). Modified matrix header: "Dates of Drills Performed - (Actual Event or Drill)" Added a new note to matrix option: "Fire (NOTE: Routine office building fire drills do not count)" Added a new note to matrix option: "Tornado (NOTE: Routine office building tornado drills do not count)"	2022, 2023, 2024
I.E.1	Physical Security	2	Changed maximum point from 3 to 2	2022, 2023, 2024
I.F.1	Cyber Security Policy or Procedure	1	No Major Changes	2022, 2023, 2024
I.F.2	Cyber Security Awareness or Training	1	No Major Changes	2022, 2023, 2024
I.F.3	Cyber Security Vulnerability Assessments	2	Modified question title Changed maximum point from 1 to 2	2022, 2023, 2024
II.A.1	Use of a Safety Manual	4	Added a new note: "NOTE: If you use the manual via APPA's eSafety Tracker powered by ESAMS, please select "Our utility uses the American Public Power Association's Safety Manual" and indicate your subscription to the tracker service in the text box below."	2022, 2023, 2024
II.A.2	Directive to Use, Read, and Understand the Safety Manual	1	Modified question text to replace Appendix C with a direct link to a sample safety directive.	2022, 2023, 2024
II.B.1	Regular Safety Meetings	4	Modified question text to change the 3 employee categories: Operations/Field Employee, Administrative/Office Personnel/Other Employees, and Management Employees Added a new note: "NOTE: Individual employees can be counted for more than one employee category"	2022, 2023, 2024
II.B.2	Policy or Practice for Safety Rule Enforcement	1	No Major Changes	2022, 2023, 2024
II.B.3	Documented Job Briefings	3	Modified sub-question text: "Attach a filled-out copy or screenshot of a completed job briefing form. Examples must be from within the current application year. (October 1, 2024 - September 30, 2025). Please refer to page 18 in the application guide to see subject areas your job forms should cover."	2022, 2023, 2024
II.B.4	Job Site Inspections	2	Modified sub-question text: "Attach a filled-out copy or screenshot of a completed job site inspection form. Examples must be from within the current application year. (October 1, 2024 - September 30, 2025)."	2022, 2023, 2024
II.B.5	Safety Orientation Practice or Procedure	1	No Major Changes	2022, 2023, 2024

II.B.6	Accident Investigations	2	No Major Changes	2022, 2023, 2024
II.B.7	OSHA Refresher Training	2	No Major Changes	2022, 2023, 2024
II.B.8	Automated External Defibrillators	2	Added a sub-question: "If yes, does your utility inspect AEDs, first-aid kits, and other life-saving equipment regularly?"	
II.B.9	Arc Hazard Assessments	2	Modified question text: "Has your utility performed an arc hazard assessment for all areas where your personnel are exposed to electric hazards within the last 5 years or since the most recent system change that affected personnel exposed to electric hazards?	2022, 2023, 2024
II.C.1	National Safety Benchmarking	1	Combined "APPA's eSafety Tracker benchmarking service" and "Other national safety benchmarking survey or service" into "National safety index benchmarking survey or service" Changed maximum point from 2 to 1	
III.A.1	Demographics	3	No Major Changes	2022, 2023, 2024
III.A.2	Knowledge Management	5	Modified question structure: Checkboxes have been changed to Matrix format; Response must indicate knowledge management tool used by your utility and show the attachment name and page number Modified sub-question text: "Develop and maintain a succession plan (reviewed and updated within the application period – October 1, 2022 - September 30, 2025)"	2022, 2023, 2024
III.A.3	Employee Recruitment Procedure or Practice	2.5	No Major Changes	2022, 2023, 2024
III.A.4	Employee Retention	2.5	No Major Changes	2022, 2023, 2024
III.A.5	Compensation and Salary Benchmarking	1	Modified question text: "Have you used data from a salary survey to benchmark your employee salaries during the application period (October 1, 2022 - September 30, 2025)?" Added example: "For example: Have you conducted a salary review/study of your utility in the last three years? (Find examples in the RP3 Application Guide)."	2022, 2023, 2024
III.B.1	Goal Setting Process	3	Modified question text: "At the time of annual review, or other time of the year, dDoes your utility set development goals or plans for every employee to foster development of their knowledge, skills, and abilities? Modified question note: "NOTE: To be considered for points, a utility should have specific personal and/or professional development goals for all employee categories. Annual reviews can fulfill this requirement, as long as the review incorporates defined development of specific goals for each employee. Annual reviews can fulfill the development plan requirement as long as the form incorporates defined development goals for the employee and includes a sample of specific goals set for at least one employee in each employee category. You may redact the employee name for privacy if desired."	2022, 2023, 2024
III.C.1	Written Education Policies/Procedures/Programs	3	No Major Changes	2022, 2023, 2024
III.C.2	Networking and Professional Development	2	Modified question note: "NOTE: Virtual events/webinars, also count for this question" Modified question matrix: "Classes/Workshops/Webinars", "User/Intrest Group Meetings/Webinars" Modified question matrix headers: "Management/Administrative Office"	2022, 2023, 2024
III.C.3	Membership and Service	3	Modified question to include direct link to sample template	2022, 2023, 2024
IV.A.1	Research and Development Program and Participation	3	Modified question layout Modified sub-question text: "Applied for or currently involved in grants/scholarships within the application period (October 1, 2022 - September 30, 2025)." Modified question note: "NOTE: Projects or grants should aim to increase efficiency, cut costs, explore new technologies and services, and enhance processes to better serve customers for full pointswith the goal of increasing efficiency, reducing costs, investigating new and advanced technologies and services, and improving processes and practices to better serve customers" Combined "Our utility is a member of APPA's R&D program, DEED" and "Our utility is a member of other national R&D program" into one checkbox "Our utility is a member of national R&D program"	

IV.B.1	System Maintenance	4	Added new assets requiring maintenance: Distribution transformer inspections, Generation assets, Proactive cable replacement, Substation infrastructure inspections, Transmission infrastructure, Underground infrastructure inspections, Wood pole testing Removed assets requiring maintenance: Transformer pedestal inspections, Pole testing, Transformer inspections (3-phase) Modified sub-question text: "Other: If other, please list those assets, provide the schedule for maintenance/inspection for the listed items, and attach one completed maintenance or inspection record form for each asset (no blank forms)."	2022, 2023, 2024
IV.B.2	System Losses	3	Added checkbox: "Utility facility efficiency upgrades"	2022, 2023, 2024
IV.B.3	Planning Study or Analysis	5	Modified sub-question text: "If yes, does your analysis or planning study time frame cover the current application period year October 1, 2024 - September 30, 2025? Added question note: "*NOTE: Load forecast and capacity studies are the minimum requirements for this question and they must be included to receive full credit." Added sub-question: "If yes, was your last planning study conducted or reviewed within the application period – October 1, 2022 – September 30, 2025?" Removed sub-question: "If yes, please indicate the time frame for your utility's analysis or planning study:" Revised scoring rubric	
IV.C.1	Near-Term Capital Projects and O&M Expenses	4	No Major Changes	2022, 2023, 2024
IV.C.2	Customer-Owned Distributed Energy Resources	3	No Major Changes	2022, 2023, 2024
IV.C.3	Financial Health Policy or Procedures	3	Modified question note: "NOTE: Leading practice is to conduct a cost-of-service study at least once every 5 years or an annual rate of return calculation." Added checkboxes: "Conduct a rate of return calculation to determine financial health at least annually, Audit financial statements at least annually"	