Stronger as a community learning from each other's successes and challenges making critical connections

Looking out for you in Washington DC

2018 YEAR IN REVIEW

Supporting excellence in your operations and business

offering professional development for your entire team helping you tell the public power story

Helping you tell the public power story

investing in your success



STRONGER as a Community

Dear Members,

2018 was another eventful year for many of us in public power. We weathered many storms, literally and figuratively; countered a range of threats — from cybersecurity to sellout threats and unfavorable federal policies; and grappled with new technologies and new demographics in the workforce and in our customer base. We also had many opportunities to shine the light of public power — to tell our story, and to come out strong by remaining true to our core values and responsive to our customers and communities.

Through the many ups and downs, one truth was underscored yet again — when we join forces as a national public power community, we are much stronger. We can learn from each other's successes and challenges. We as your national association can be a stronger voice for you in Washington, D.C. when you join us and speak up. You can raise your profile in the communities you serve because you are backed by the power of 2,000 utilities like your own that collectively serve 49 million Americans and employ 93,000 people.

This Year in Review highlights how we brought the public power community together in many ways in 2018 through visits, conferences, webinars, listservs, mutual aid efforts, awards, shared resources, publications, conversations, and more. We on the Association's Board and staff have enjoyed making these connections and keeping our public power community vibrant and successful. We appreciate the opportunity to help you keep the lights on (and electronics charged).

We look forward to powering the future, together.

Best Wishes,



Sue Kelly President & CEO



Coleman Smoak Board Chair

Looking out for you in WASHINGTON DC

BONDS



Rallied state and local stakeholders around a comprehensive municipal bond modernization proposal by the Government Finance Officers Association.

DISASTER RELIEF



Helped to improve the Stafford Act, which authorizes the President to provide supplemental federal disaster relief and emergency assistance grants, by limiting to three years the potential cancellation and return of such grants after a federal audit.

"The American Public Power Association provides a voice for public power utilities in Washington, D.C. and keeps us aware and assured of issues at a national level. Our membership is an investment in CDE Lightband and ultimately in our community. It's money well spent, and I can't imagine not being a member."

> Brian Taylor • General Manager CDE Lightband, Clarksville, Tennessee

CYBERSECURITY

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Secured congressional approval of year-three funding for the Association's cooperative agreement with the Department of Energy to strengthen public power's cybersecurity.

Helped convince the Federal Energy Regulatory Commission it did not need to require the North American Electric Reliability Corporation to apply more prescriptive criteria for electronic access controls to low-impact bulk electric system cyber systems.

HYDROPOWER



Influenced passage of America's Water Infrastructure Act of 2018 that offers better licensing processes and investment opportunities for hydropower projects.

Protested proposals to privatize or sell the transmission assets of the Tennessee Valley Authority and the Power Marketing Administrations and for federal dams to charge market-based rates for wholesale power.



Helped get provisions in the Federal Aviation Administration Reauthorization Act of 2018 that will require the FAA to improve regulations for commercial operation of drones (including by public power utilities).



YOUR VOICE Makes a difference

Brought more than 500 public power leaders to the Legislative Rally in Washington D.C. to visit with their elected representatives on key issues. Organized special fly-ins, with Hill visits, for the Association's Policy

Makers Council and Board Executive Committee.

ENVIRONMENT



Filed comments on the Environmental Protection Agency's proposed Affordable Clean Energy Rule to regulate greenhouse gas emissions — supporting the framework that gives states the flexibility to regulate emissions at the plant level.

Joined the call for clarity and preservation of state rights to regulate waterways in the new EPA definition of Waters of the United States.

Advocated with EPA to allow for sources to implement risk-based performance standards and corrective action measures to protect groundwater.

ELECTRICITY MARKETS



Challenged FERC orders that could erode state and local authority over retail customers selling energy efficiency and storage resources into wholesale markets.

Called for the preservation of public power's right to self-supply wholesale power and argued to prevent FERC's blanket application of an expanded minimum offer price rule in the PJM market.

Successfully advocated for FERC to reject a centralized capacity market in the California Independent System Operator.

VEGETATION MANAGEMENT



Helped utilities secure timely federal approvals to allow tree trimming on rights-of-way federal lands where utilities have lines, to allow reliable and safe operations.

RATES & RELIABILITY



Urged FERC to ensure that the equity returns FERC authorizes on transmission investments are not excessive, to keep transmission costs reasonable and fair while supporting required infrastructure development.

Ensured passage of the Fair RATES Act to allow parties aggrieved by a rate change that takes effect after a FERC deadlock to seek rehearing within 30 days.

Helped secure a \$50 million increase in funding for the Low-Income Home Energy Assistance Program.

Provided the public power perspective in panel presentations at FERC technical conferences on reliability and distributed energy resources.

POLE ATTACHMENTS



Successfully advocated against legislation that would impose a "one-size-fits-all" approach to pole attachment rates and regulations that could require public power utility customers to subsidize infrastructure deployments of for-profit communications providers.

Initiated a challenge to a federal agency order that could result in oversight and regulation by the Federal Communications Commission on communications attachments to public power utility poles.

Supporting Excellence in Your OPERATIONS & BUSINESS

NEW RESOURCES AND CASE STUDIES ON

- Communications and outreach
- Community solar
- Customer research and benchmarks
- Disaster preparedness, response, and recovery
- Distributed energy resources and the grid
- Electric vehicles
- Electricity market primers
- Energy storage

- Human resources and workforce development
- Adapting to new technologies and customer preferences
- Rate design
- Smart cities
- Smart grid
- Sellout prevention

"As a joint action agency serving 52 public power communities throughout Georgia, ECG is always looking for cost-effective ways to provide value in new technologies and trends in multiple utility industries. The American Public Power Association came to Georgia to help our members with the Cybersecurity Scorecard process and then provided in-depth analysis and next steps based on the findings. This brought tremendous value to our member communities."

John Giles • President & CEO Electric Cities of Georgia

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CYBERSECURITY

The Association continued to leverage the expertise and funding it received under a DOE cooperative agreement to strengthen the cyber security culture at public power utilities.

153 public power utilities completed the Cybersecurity Scorecard to assess their cyber readiness.

162 public power professionals attended 15 training courses to increase their cybersecurity awareness and skills.

160 attendees at the Cybersecurity Summit.

We partnered to produce a new whitepaper on best practices for cyber-related supply chain risk management by members with low-impact bulk electric systems.

MUTUAL AID

The Association helped to coordinate mutual aid for public power in the wake of many disasters — Hurricane Michael in Florida, Tropical Storm Florence in the Carolinas, Super Typhoon Yutu in the Northern Mariana Islands, and snowstorms in New England.

We hosted a storm preparedness and resilience workshop in the U.S. Virgin Islands.

We conducted a Mutual Aid Working Group exercise that simulated the recovery from California wildfires and flooding at the Los Angeles Department of Water and Power.

More than 100 public power utilities that provided mutual aid after various disasters were recognized through the Association's new Mutual Aid Commendation program.

> The American Public Power Association earned a 2018 American Society of Association Executives (ASAE) Power of A Gold Award for coordinating mutual aid to restore power to the U.S. Virgin Islands after the territory was hit by back-to-back Category 5 Hurricanes, Irma and Maria, in 2017. We were recognized for rallying our members to provide mutual aid to the U.S. Virgin Islands Water and Power Authority during a complex restoration process that extended over 6 months.

LINEWORKERS RODEO

The 18th annual Public Power Lineworkers Rodeo was held in Raleigh and Wake Forest, North Carolina. It was hosted by ElectriCities of North Carolina, the North Carolina Association of Municipal Electric Systems, and the Town of Wake Forest.



RESEARCH & DEVELOPMENT

940

RELIABILITY & SAFETY

RP

utilities earned the Association's Reliable Public Power Provider (RP3) designation in 2018.

118

443

public power utilities subscribe to the eReliability Tracker to monitor outages and benchmark and improve restoration times.

Nearly **35,000**

copies of the new edition of the public power Safety Manual have been sold, showing the purchasing utilities' commitment to best practices and compliance with current safety standards for utilities. "We've been involved with RP3 designation since 2005. After each application cycle, we were able to make improvements in safety, workforce development, and system improvement. We've been able to make our utility stronger based on feedback and guidance from the experts on the RP3 panel. Our RP3 diamond designation affirms the hard work and dedication of our employees."

> Ken Stone • Energy Services & Accounting Manager • Braintree Electric Light Department, Massachusetts

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108 public power utilities received Safety Awards of Excellence from the Association in 2018.

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The difference a bulb makes	
Just how much difference does choosing a different kind of light bulb make on how much you spend on energy? Here's a quick comparison of key stats about incandescent, compact fluorescent (PL), and light-emitting clode (LED) bulbs.	1





PUILLC

Raising the Bar on **PROFESSIONAL DEVELOPMENT** for Your Team

Through events and trainings organized by our Academy, we offer complete professional education and certifications, helping you stay abreast of rapidly evolving technologies, regulations, and customer needs. We offer conferences, webinars, special events, continuing education, and custom in-house trainings. In 2018, we helped thousands of public power professionals enhance their knowledge, skills, and connections.

6 conferences

- National Conference
- Business & Financial Conference
- Customer Connections Conference
- Engineering & Operations Conference
- Joint Action Conference
- Legal & Regulatory Conference

5 workshops and training institutes

- CEO Roundtable
- Public Power Leadership Workshop
- Accounting & Finance Spring Meeting
- Spring, Fall, Winter Institutes featuring certification courses in
 - Energy efficiency management
 - Customer service management
 - Key accounts
 - Public power management

"I always return from Academy events with new ideas and approaches that make me more effective and efficient at work."

Dean Batchelor • Chief Operating Officer • City of Palo Alto, California

"Academy conferences are great for connecting with other people in the industry who may have similar issues that our utility has. We can discuss different solutions to problems and maybe learn something from the way that utility handled the issue."

Neal Suess • President/CEO • Loup River Public Power District, Nebraska



Helping You Tell the **PUBLIC POWER STORY**

80,000+ engagements across social media.

750+

articles in Public Power Daily, Magazine, and blogs with more than

> 300,000 views.

Nearly **800**

members subscribed to monthly emails with ideas, tips, and resources to post on social media.

> Nearly **1,400** media mentions in national, regional, and trade outlets — reflecting public power perspectives, accomplishments, and expertise.

6,000+ visits

to the member web portal for communication resources and templates.



#CommunityPowered

Public power utilities across the country came together to engage customers and highlight the benefits of public power as part of a national campaign the Association supported to help you raise awareness about public power and its benefits in your communities.

#CommunityPowered campaign messages received more than

2.3 million

impressions on Instagram and Twitter. Live community events and other forms of outreach and engagement by utilities also made a significant impact. "In Huntsville, we have a very engaged, very tech-savvy customer base. Providing interesting, engaging, relevant content across our social media platforms can be a challenge, but the resources provided by the American Public Power Association make it a lot easier. The monthly social media emails with communication tips and resources are so helpful. The variety of content in these emails and on the Association's blog and website help me provide customized content on each platform. We always get a good response from these posts, and they often lead to ideas for additional content. And I know the Association team is just a phone call or email away if I'm looking for more."

> Todd Long • Electronic Content Administrator, Communications/Public Relations • Huntsville Utilities, Alabama

Meeting Members on HOME GROUND

We connected with members from 41 states and 2 territories In 2018, Association staff took 70+ trips to members' regional meetings and special events to share expertise, understand member needs and concerns, and offer advice on trends and technologies.

In addition, we represented public power at many industry events and meetings on a variety of topics — advocacy, branding, content management, cybersecurity, disaster response, innovation, safety, and more.

ASSOCIATION SPEAKERS IN 2018

Advocacy

Desmarie Waterhouse Amy Thomas John McCaffrey Carolyn Slaughter

Engineering & operations

Mike Hyland Alex Hofmann Michele Suddleson

Cybersecurity

Mike Hyland Nathan Mitchell Sam Rozenberg

Raising awareness of public power Moona Davak

Meena Dayak David Blaylock Sam Gonzales Tobias Sellier **Municipalization** Ursula Schryver LeAnne Sinclair

Public power and Association benefits

Sue Kelly Delia Patterson Jeff Haas Mike Hyland Meena Dayak

New technologies and rate design Mike Hyland Patricia Taylor Paul Zummo

AT STATE/REGIONAL/JOINT ACTION MEETINGS

Alabama Municipal Electric Authority Alaska Power Association American Municipal Power Blue Ridge Power Agency California Municipal Rates Group Colorado Association of Municipal Utilities Connecticut Municipal Electric Energy Cooperative Delaware Municipal Electric Corporation ElectriCities of North Carolina Florida Municipal Electric Association Florida Municipal Power Agency Heartland Consumers Power District Illinois Municipal Electric Agency Illinois Municipal Utilities Association Indiana Municipal Power Agency Iowa Association of Municipal Utilities Kansas Municipal Utilities Large Public Power Council MEAG Power (Municipal Electric Authority of Georgia) Mid-West Electric Consumers Association Minnesota Municipal Utilities Association Missouri Public Utility Alliance Missouri River Energy Services Municipal Electric Power Association of Virginia Municipal Electric Utilities Association of New York Municipal Electric Utilities of Wisconsin Nebraska State Public Power Rodeo New York Association of Public Power New York Power Authority North Carolina Association of Municipal Electric Systems Northeast Public Power Association

Northern California Power Agency Northwest Public Power Association Ohio Municipal Electric Association Oklahoma Municipal Power Authority Oregon Municipal Electric Utilities Piedmont Municipal Power Agency Pueblo City Council, Colorado Southern California Public Power Authority Tennessee Municipal Electric Association Tennessee Valley Public Power Association Transmission Access Policy Study Group Upper Midwest Municipal Energy Group Utah Associated Municipal Power Systems Utah Municipal Power Agency

AT PUBLIC POWER UTILITIES

Alexandria Light and Power, Minnesota Austin Energy, Texas Austin Utilities, Minnesota Conway Corporation, Arkansas Delano Municipal Utilities, Minnesota Elk River Municipal Utilities, Minnesota JEA, Florida Kissimmee Utility Authority, Florida Los Angeles Department of Water and Power, California Navajo Tribal Utility Authority, Arizona Northern Wasco County PUD, Washington Owatonna Public Utilities, Minnesota Puerto Rico Electric Power Authority, Puerto Rico Salt River Project, Arizona USVI Water and Power Authority, US Virgin Islands



The National Public Power COMMUNITY

As an Association member, you are part of a national community

- 1,415 public power utility members
- **231** corporate associate members
- 61 state and regional associations

95 other members (individuals, federal government, other utilities)

Thank you for your support of public power ELITE CORPORATE ASSOCIATE MEMBERS

8minutenergy Renewables ARCOS Inc. AT&T Automated Energy, Inc. Avant Energy, Inc. Baker Tilly Burns & McDonnell ChargePoint ChargePoint Cypress Creek Renewables Dimension Energy Dragos, Inc. Duncan & Allen Duncan, Weinberg, Genzer & Pembroke, P.C. Hometown Connections IGS Solar IPKeys Power Partners OMICRON Preng & Associates PRT, A DrillingInfo Company Red Clay Consulting Shapiro Lifschitz Schram Siemens Energy, Inc. Ielensa TextPower Utility Financial Solutions Utility Services, Inc. Witt O'Brien's

Investing in YOUR SUCCESS



Note: The 2018 revenues and expenses are projections based on unaudited numbers.



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